

Casa Bodhi – Booking Conditions

These Booking Conditions (“Conditions”) apply to all reservations made directly with Casa Bodhi or through online travel agencies. By making a reservation, you accept these Conditions on behalf of all guests included in your booking.

1. Reservation

- Reservations can be made directly with Casa Bodhi or through online travel agencies (e.g. Booking.com).
- Direct reservations: A booking is only confirmed and binding once you have received a written confirmation and Casa Bodhi has received a 50% deposit of the total stay.
- Reservations made through Booking.com or other third-party channels: Confirmation and payment conditions are subject to the terms of the respective platform. In these cases, the reservation is considered confirmed once you receive the confirmation from the platform.
- Please check your confirmation carefully. Errors must be reported immediately.

2. Payment

- For direct bookings, a 50% deposit of the total stay is required at the time of reservation.
- The remaining balance must be paid upon arrival at Casa Bodhi, together with the refundable deposit (see Article 2A).
- Payments can be made in cash or by credit/debit card.
- Extras (e.g. minibar, meals, wellness) must be settled before check-out.
- Failure to pay on time will be treated as a cancellation (see Article 9).

2A. Refundable Deposit

- A refundable deposit is required upon arrival: € 500 per room and € 1,000 for the apartment.
- The deposit can be secured by credit card pre-authorization or by cash payment.
- The deposit will be fully refunded at check-out, after inspection of the room/apartment, provided there is no damage, loss, or unpaid charges.

3. Prices

- Prices are dynamic and subject to availability.
- Prices are confirmed at the time of booking and will not change due to currency fluctuations.
- Unless otherwise stated, prices do not include extras (e.g. breakfast, wellness).
- We reserve the right to correct errors or adjust prices if required by changes in tax, government measures, or currency exchange rates.

4. Check-in & Check-out

- Check-in: from 15:00 until 24:00 (midnight). Late check-ins after midnight are not possible.
- Check-out: before 12:00 (noon).

5. Adults-Only Policy

- Casa Bodhi is an adults-only boutique hotel.
- Guests must be 16 years or older at the time of check-in.

6. House Rules

- Smoking is strictly prohibited inside all rooms and indoor areas.
- No glassware is permitted around the pool area.
- Forgotten items can be returned to you by post, with shipping costs charged to the guest.

- Misconduct or repeated breach of house rules may result in termination of your stay without refund.

7. Parking

- Parking is available on the street free of charge.
- Casa Bodhi also offers private parking at €10 per day, subject to availability.
- Casa Bodhi accepts no responsibility for loss or damage to vehicles or their contents.

8. Wellness & Fitness Facilities

- The wellness area is available by private booking only and subject to availability.
- Use of wellness and gym facilities is entirely at your own risk.
- Casa Bodhi accepts no liability for injuries sustained during use of these facilities.

9. Cancellation by You

- Free cancellation is possible up to 14 days prior to arrival.
- Within 14 days of arrival, the full stay amount will be charged.
- Some rates may be non-refundable; these will be clearly indicated at the time of booking.
- If your cancellation is due to a reason covered by your travel insurance (e.g. medical), you may claim costs through your insurer.

10. Cancellation or Changes by Us

- We may cancel your booking if payments are not received in full and on time, or if you breach these Conditions.
- In cases of force majeure (e.g. natural disasters, government restrictions), Casa Bodhi may cancel your stay. Prepayments will be refunded, but we cannot accept liability for other losses.

11. Special Requests

- Special requests (e.g. dietary needs, room preferences) must be communicated at the time of booking.
- We will do our best to accommodate them, but requests are not guaranteed unless confirmed in writing.

12. Disabilities & Medical Problems

- Guests with medical conditions or disabilities must inform Casa Bodhi at the time of booking.
- If we cannot reasonably accommodate your needs, we may decline or cancel the reservation.

13. Complaints

- Issues during your stay must be reported immediately to our staff so we can resolve them.
- Formal complaints must be submitted in writing within 7 days of check-out to annoeska@casabodhi.com, including your booking reference.

14. Conduct & Damage

- Guests are responsible for any damage or loss caused by themselves or their party.
- Full payment must be made immediately to cover such damages.
- Casa Bodhi reserves the right to terminate your stay without refund in cases of misconduct.

15. Liability

- Casa Bodhi is not liable for:
- Acts or omissions of guests or third parties.

- Unforeseen or unavoidable circumstances (force majeure).
- Injuries, illnesses, or losses during use of our facilities.
- Liability is limited to twice the cost of your stay, except in cases involving death or injury caused by negligence.

16. Governing Law & Disputes

- These Conditions are governed by Spanish law.
- Disputes should first be addressed directly with Casa Bodhi.
- If no resolution is found, disputes fall under the jurisdiction of the Spanish courts.

This privacy statement applies since Monday, October 11, 2021, until further notice.